

# Select Drugs and Products<sup>SM</sup> Program

## The Plan's Select Drugs and Products Program

allows you to take an active role in helping the Plan reduce your costs, while allowing the Plan to continue to offer generous healthcare benefits to all Participants. The Plan is sponsoring this program at no cost to you. If you are prescribed a drug included on the Paydhealth Select Drugs and Products List, you must enroll in the Program to comply with benefit requirements.

There are two reasons why you are receiving this important message

1. Your Plan has added an important program that includes the Paydhealth Select Drugs and Products List\*
2. Your Plan is continuing to offer generous specialty drug benefits while attempting to reduce your costs and the Plan's.

## Plan Members Taking Specialty Drugs – 1 – 2 – 3

1. *Paydhealth will initiate outreach to you by text message or phone call.*
2. *Complete the digital enrollment application which will allow Paydhealth to match you to alternate funding programs. Note: you may be asked to provide household size and income information.*
3. *Your Paydhealth Case Coordinator will coordinate with the you and the pharmacy to ensure you are able to get your medication in a timely manner.*

**A Case Coordinator is available (8:00 am to 8:00 pm CST) to guide you through the enrollment process and the program. Please respond to calls from your Case Coordinator in a timely manner.**

*\*The Paydhealth Select Drugs and Products List includes drugs typically prescribed by a specialist for multiple sclerosis, hepatitis C, Crohn's disease, hemophilia, cancer, psoriasis, rheumatoid arthritis, transplants, HIV/AIDS, and other complex conditions.*

This program keeps your application confidential and will not share your information with any 3rd party solicitors. If you would like to complete your application over the phone or speak with a Paydhealth Case Coordinator, please call (877) 869-7772. Common questions and answers about your Plan's Select Drugs and Products Program on the other side of this notice.

**HOW IT WORKS: (Please See Reverse Side)**

Call toll-free at 1-(877) 869-7772 to speak to a Case Coordinator, M-F, 8AM to 8PM CT.

## What is the Select Drugs and Product Program?

The Select Drugs and Products Program provides advocacy services to assist you by identifying and facilitating your enrollment in programs that may reduce or eliminate your out-of-pocket costs for eligible specialty drugs, products, and services. A Case Coordinator will contact you to guide you through the program. The Plan continues to offer generous healthcare benefits but needs your help to continue to meet this goal. Your active role in helping the Plan reduce its costs and yours is important. The Plan is sponsoring this program at no cost to you. However, you may be required to pay a portion of the cost to acquire your specialty drug, product or service depending on specific situations.

## What is the Enrollment Requirement for the Select Drugs and Products

The Plan requires you to enroll in the Select Drugs and Products Program by following the three-step process outlined above, that starts with a response to texts or calls from the Paydhealth Case Coordinator in a timely manner. If you choose not to enroll in the Program, you may be charged the full cost of your specialty drugs under the Plan.

## What happens after I enroll in the Select Drugs and Products Program?

After enrolling in the Select Drugs and Products Program, you will be asked to complete certain documentation related to the alternate funding programs identified by your Case Coordinator. This will include providing required documents and information to the alternate funding program from you and may require your prescriber's participation as well. Your timely responses will help you avoid any delays in processing your documentation.

Your Case Coordinator will help you obtain your eligible specialty drugs, products or services and reduce your out-of-pocket costs by coordinating alternative forms of funding. After your acceptance into an alternate funding program, your Case Coordinator will contact you before and after each refill to ensure there is no disruption in your treatment and the funding.



## Select Drugs and Products<sup>SM</sup> Program Questions & Answers

1. Is specialty *Drug X* covered by the Plan?
  - Yes, all brand specialty drugs are covered by the Plan. The member out-of-pocket is the full cost of the claim after the network rate is applied. Enrollment in the Select Drugs and Products<sup>SM</sup> Program is mandatory, or a non-compliance penalty may apply resulting in the member's out-of-pocket charge being equal to the full cost excluding network rate. Please call the Select Drugs and Products<sup>SM</sup> Program at (877) 869-7772 for further information about your specialty drug needs. A case coordinator is available M-F 8AM to 8PM CT to speak to you.
  - [For more detail, refer to the benefit summary and the Plan's Specialty Drug List.]
2. Is there a deductible for specialty drugs?
  - Yes, specialty drugs paid by the plan are subject to a deductible. However, non-compliance penalties are excluded from the deductible accumulator and members are subject to such penalties should they not completed enrollment and adjudication by the Select Drugs and Products<sup>SM</sup> Program. Please call the Select Drugs and Products<sup>SM</sup> Program at (877) 869-7772 for further information about your specialty drug needs. A case coordinator is available M-F 8AM to 8PM CT to speak to you.
  - [For more detail, refer to the benefit summary.]
3. Is there a Maximum Out of Pocket (MOOP) for specialty drugs?
  - When specialty drugs require enrollment and adjudication by the Select Drugs and Products<sup>SM</sup> Program a non-compliance penalty equal to 100% reduction in benefits payable applies and is excluded from the MOOP accumulator. Please call the Select Drugs and Products<sup>SM</sup> Program at (877) 869-7772 for further information about your specialty drug needs. A case coordinator is available M-F 8AM to 8PM CT to speak to you.
  - [For more detail, refer to the benefit summary.]
4. Does specialty drug X require prior authorization?
  - [Respond in accordance with the benefit summary.] Clinical prior authorization may be required for Brand specialty drugs. Please call the Select Drugs and Products<sup>SM</sup> Program at (877) 869-7772 for further information about your specialty drug needs. A case coordinator is available M-F 8AM to 8PM CT to speak to you.
  - [For more detail, refer to the benefit summary.]
5. What is the Select Drugs and Products<sup>SM</sup> Program?
  - The Select Drugs and Products<sup>SM</sup> Program is a service to assist persons treated with listed specialty drugs and is paid for by a group health plan, health and welfare fund or trust. Enrollment in the Select Drugs and Products<sup>SM</sup> Program is required in order to access the payable benefits available for specialty drugs under the Plan. Please call the Select Drugs and Products<sup>SM</sup> Program at (877) 869-7772 for further information about your specialty drug needs. A case coordinator is available M-F 8AM to 8PM CT to speak to you.
6. Who is PaydHealth?
  - *PaydHealth* is a service company that administers the Select Drugs and Products<sup>SM</sup> Program. Please call the Select Drugs and Products<sup>SM</sup> Program at (877) 869-7772 for

further information about your specialty drug needs. A case coordinator is available M-F 8AM to 8PM CT to speak to you.

7. How do members know when to call the Select Drugs and Products<sup>SM</sup> Program?
  - When the pharmacy processes a new prescription for a brand specialty drug there will be an on-line message sent to the pharmacy instructing them as
    - i. “Member to Call the Plan Contact Center: 877-869-7772”
8. How do I contact the Select Drugs and Products Program?
  - By phone: call the Select Drugs and Products<sup>SM</sup> Program at (877) 869-7772 for further information about your specialty drug needs. A case coordinator is available M-F 8AM to 8PM CT to speak to you or you can leave a message.
  - By mail:
    - 4001 McEwen Rd Ste 450
    - Dallas, TX 75244
  - By e-mail
    - enroll@specialty.email