

## Helping employees achieve better outcomes and more cost-effective care.



Cancer is the second-most common cause of death in the United States, exceeded only by heart disease, according to the American Cancer Society.

The Cancer Resource Services program is designed to deliver better outcomes at reduced costs by providing access to a national network of quality cancer centers. The program focuses on rare and complex cancers where practice variability and expenses tend to be high. However, the program may be used for any type of cancer care.

### Access to leading care for patients and their families.

Cancer Resource Services provides access to top-performing cancer centers across the country. The cancer Centers of Excellence (COE) network comprises 37 leading cancer centers, each meeting strict evaluation criteria based on the following:

- A multidisciplinary approach to care.
- Program depth and breadth.
- Best-practice medicine.
- Patient- and family-oriented programs and services.
- Patient volume.
- Treatment planning and coordination.
- Clinical research.
- Patient safety.

While the cancer COE network is intended to complement local hospital and physician care, treatment at a COE may be the best option, even if it is far from home. Potential benefits include:

- Higher rates of accurate diagnoses and appropriate therapy.
- Fewer complications.
- Planned and coordinated care provided by a team of experts who specialize in many types of cancer, including rare cancers.
- Higher survival rates, shorter stays and decreased costs.
- Expanded treatment options.

### The financial cost of care.

Cancer care expenditures in 2015 totaled nearly **\$80.2 billion.**<sup>1</sup>

### More than 50%

of this amount came from hospital outpatient and doctor office visits.<sup>1</sup>

### Cancer Resource Services provides personalized support and resources:

- Helps guide employees to local community providers as appropriate.
- Connects the employee with travel and lodging benefits, if applicable.
- Enables access to a nurse who provides education and support during the initial phase of diagnosis and treatment, including treatment decision options.

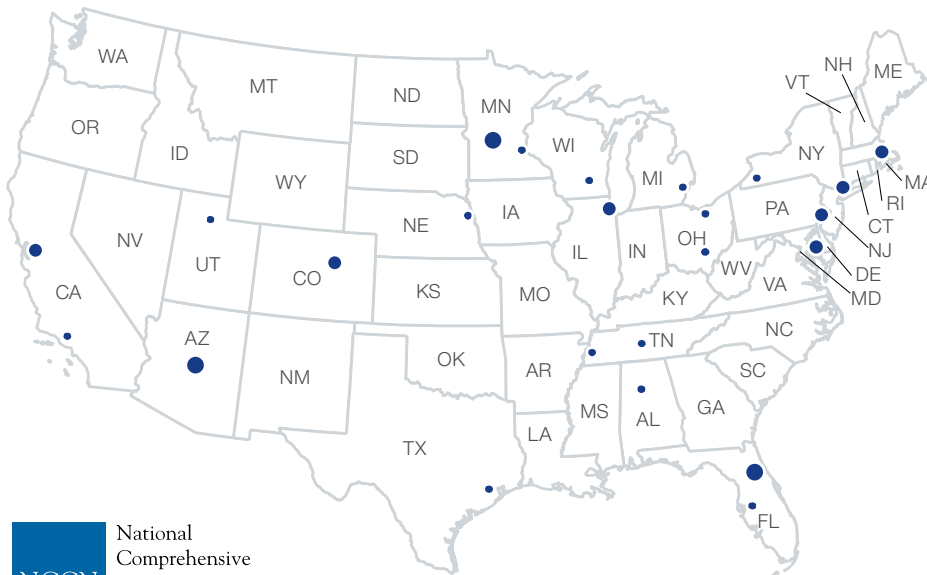
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## Value-based care designed to deliver positive outcomes at a reduced cost.

Program nurses provide information and support to employees to help them make the best decisions regarding their cancer care and treatment. Approximately one-third of all new diagnoses are considered uncommon or complex, which can result in tens of thousands of dollars in treatment costs. We deliver value by helping to control these costs through:

- Delivering, on average, 25 to 42 percent financial savings for inpatient, outpatient and physician services.<sup>2</sup>
- Lowering costs through shorter hospital stays and reducing unnecessary and inappropriate treatment.

### Cancer COE locations.



**NCCN** National Comprehensive Cancer Network®

Member Institution (nccn.org)

- Single facility in city/area
- Multiple facilities in city/area

### Results.



# 97%

overall satisfaction with case manager.<sup>3</sup>



# 25-42%

savings through a COE.<sup>2</sup>



Contact your broker or UnitedHealthcare representative for more information.



<sup>1</sup> American Cancer Society, Economic Impact of Cancer. <https://www.cancer.org/cancer/cancer-basics/economic-impact-of-cancer.html>. Accessed February 16, 2018.

<sup>2</sup> UnitedHealthcare internal analytics, 2015.

<sup>3</sup> UnitedHealthcare book of business, Consumer Health Survey, Average FY 2017-2018.

Cancer Resource Services is a program, not insurance. Availability may vary on a location-by-location basis and is subject to change with written notice. UnitedHealthcare does not guarantee availability of programs in all service areas and provider participation may vary. Certain items may be excluded from coverage and other requirements or restrictions may apply. Please check with your UnitedHealthcare representative.

The Centers of Excellence (COE) program providers and medical centers are independent contractors who render care and treatment to health plan members. The COE program does not provide direct health care services or practice medicine, and the COE providers and medical centers are solely responsible for medical judgments and related treatments. The COE program is not liable for any act or omission, including negligence, committed by any independent contracted health care professional or medical center.

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